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## City of San Marcos

630 E. Hopkins  
San Marcos, Texas 78666

## NEWS

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For Immediate Release

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### City Phone System Issue Resolved

Due to outside phone company issues, the City of San Marcos was unable to receive inbound calls early Friday until approximately 1 p.m. in the afternoon. Emergency phone systems were not affected.

Anyone calling the city's 393 prefix phone listings from a non-local prefix received a recording stating that the city number was not a working number. CenturyLink and AT&T Wireless worked diligently to resolve the issue.

Police Department phones were unaffected and citizens were directed to the police administration offices and records department phone numbers to reach a City of San Marcos employee or department. Non-life threatening emergencies continued to call 753-2108.

Updates to citizens regarding the phone system were posted on the city website at [www.sanmarcostx.gov](http://www.sanmarcostx.gov), on Facebook and at [twitter.com/cityofsanmarcos](https://twitter.com/cityofsanmarcos).

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